

Women, Infants, and Children (WIC) is a supplemental nutrition program that supports breastfeeding and provides supplemental foods for eligible families. When therapeutic formula is prescribed for a medical condition, your health plan's procedures must be followed. WIC may be able to provide the formula on a short-term basis while insurance authorization is in process, provided that all required documentation is received.

If You Have Private or Military Insurance:

- Provide a copy of your health plan card so it can be kept on file.
- Ask your child's doctor to complete the ***CDPH WIC Medical Formula and Nutritionals Request Form***.
 - Ensure all sections are completed
 - The form must be signed and dated and include the clinical site information
 - The form is required every six (6) month, or sooner if indicated by the provider.
- Sign a consent form allowing WIC staff to contact your provider or insurance plan if additional or missing information is needed.

If You Have Medi-Cal: including but not limited to Health Plan of San Joaquin, Health Net, or Kaiser:

- Ask your child's doctor to submit a ***Prior Authorization*** request to Medi-Cal along with a prescription to your pharmacy.
- You may share the attached letter for health care providers, which explains the process.
- Ask your child's doctor to complete the ***CDPH WIC Medical Formula and Nutritionals Request Form***.
 - Ensure all sections are completed
 - The form must be signed and dated and include the clinical site information
 - The form is required every six (6) month, or sooner if indicated by the provider.
- Sign a consent form allowing WIC staff to contact your provider or insurance plan if additional or missing information is needed.
- Call your plan's Membership Services for additional assistance. The phone number is on the back of your health plan card.
- A denial letter from Medi-Cal is needed to continue to offer through WIC.

If you or your provider has questions or need help completing any of these steps, please contact your local WIC office for assistance. ****Please note that approval of therapeutic formula is not guaranteed and is based on complete and updated documentation and documented medical necessity.****